



Shankill Ballybrack CFR

38. Donor Charter for Shankill Ballybrack Community First Responders

Version 1.1

Revision	Rev. Date	Description of amendment
Version 1.1	October 2024	Document Updated – Duplication Deleted
Version 1.0	April 2021	Document Created



As a charity seeking donations from the public, Shankill Ballybrack Community First Responders are committed to complying with the **Guidelines for Charitable Organisations on Fundraising from the Public** (published by the Charities Regulator of Ireland). This is as important to us as it is to you.

Our pledge is that we promise to treat all of our donors with respect, honesty and openness.

It is genuinely critically important to us that we maintain the best standards when receiving donations from our generous supporters. These principles will enable you, as our supporter, to maintain a full level of trust, support and appreciation for and from Shankill Ballybrack CFR.

We commit to you, our donors and prospective donors, that we will:

- Be accountable and transparent so that our donors and prospective donors can have full confidence in Shankill Ballybrack CFR
- Inform you of our aims and objectives, and of the way that we intend to use donated resources
- Clearly identify to donors and the public the cause for which the fundraising is occurring and how donations will and are being used
- Assure you that your donations will be used for the purposes for which they are given
- Inform you of the identity of those serving on the governing board and that the board will exercise prudent judgement in its governing responsibilities
- Enable access to our organisation's most recent financial statements
- Take responsibility for our actions and be capable of explaining, clarifying and justifying those actions
- Operate in an open, frank and honest way and will ensure that transactions, operations, information and communications are easily understood by donors and the public alike
- Provide ways whereby those interested can easily contact the charity
- Ensure that all fundraising will respect the rights and dignity of donors, beneficiaries and the public
- Ensure that our fundraising activities will not be unreasonably persistent, intrusive or place undue pressure on people to donate. Should someone not wish to donate, or wish to cease making a donation, that decision will be respected
- Acknowledge your donation as soon as possible and ensure you receive the appropriate acknowledgement and recognition
- Ensure that Beneficiaries will not be presented in a disrespectful way in promotional activities
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law
- Ensure that fundraising will occur in an honest and truthful manner
- Ensure that fundraisers will act with integrity and not misrepresent the charity, its need for funds or how they will be applied
- Assure you that all of our fundraising personnel are unpaid volunteers of Shankill Ballybrack Community First Responders
- Answer questions about fundraising activities and fundraising costs honestly and in a timely manner



We welcome any feedback or suggestions you may have about our organisation. If you have any queries or concerns, you can contact us via email anytime at info@shankillcfr.ie